

## UTILITIES SUMMARY



### ELECTRICITY

- Lifestyle Communities are the exempt electricity retailer in your community.
- We will provide you with an electricity bill at the end of each month. Options for payment include direct debit (costs of the bill are direct debited on 16th of the following month); regular direct credit (charged to your credit card); electronic funds transfer (EFT); cheque; in-person at any Commonwealth Bank branch; over the phone with credit card details; Bpay and Bpoint payments (either online or via phone).
- We offer discounted electricity supply and usage: 5% off the regulated retail tariff for the daily supply charge and 37.5% off the regulated retail tariff for the usage charge.
- Electricity concessions (if applicable) will be processed on an annual basis and any refund due to you will be issued to you by the Department of Human Services.
- When you move into your new home, your electricity will be turned on and the account will be in your name.



### WATER

- Lifestyle Communities are the supplier for water in your community.
- The water supplied to your home will be potable water (drinking water) and (if applicable) recycled water. Separate meters will be provided for the potable water and recycled water.
- We will provide you with a water bill at the end of each month. Options for payment include direct debit (costs of the bill are direct debited on 16th of the following month); regular direct credit (charged to your credit card); electronic funds transfer (EFT); cheque; in-person at any Commonwealth Bank branch; over the phone with credit card details; Bpay and Bpoint payments (either online or via phone).
- You will only pay for your water usage and sewerage disposal. You will be charged exactly the same tariffs that Lifestyle Communities pay for water usage and sewerage disposal.
- While Lifestyle Communities will maintain your front garden, the watering of your front garden comes from your home water supply and will be billed accordingly.
- Water concessions (if applicable) will be processed on an annual basis and any refund due to you will be issued to you by the Department of Human Services.
- When you move into your new home, your water will be turned on and the account will be in your name.



### GAS\*

- Lifestyle Communities are not authorised to provide you with gas.
- Before you move into your brand new home, Lifestyle Communities will handover your gas account to an appropriate gas retailer from whom you will receive a standard gas bill.
- You are welcome to switch gas providers should you wish.
- If you are moving into an established home, you will need to arrange the gas connection yourself however the team are available to support you.



### TELEPHONE

- If you decide to have a home phone service and/or internet service you will need to contact an appropriate service provider to connect this service. Connection fees apply.
- We can offer advice on this as your settlement draws closer.